



TOTAL IT SUPPORT
SURREY • SUSSEX • KENT

TLP TECHNOLOGY PRICING STRUCTURE

HOURS OF SERVICE

Monday	0830 to 1730	Friday	0830 to 1730
Tuesday	0830 to 1730	Saturday	No Service
Wednesday	0830 to 1730	Sunday	No Service
Thursday	0830 to 1730	Bank Holidays	No Service

Telephone: 01737 824003

Email: support@tlptech.co.uk

Web: www.tlptech.co.uk

PRICING 2023

At TLP we offer various IT Support options to suit your business. We offer non-contract IT Support, a Points based system where you can buy time in advance and also offer tailored monthly contracts. For further information on our services please get in touch.

NON-CONTRACT IT SUPPORT

WORK TYPE	COST
Remote	£80 per hour – billed in 15-minute increments
Onsite	£160 per callout includes first hour £80 per hour thereafter – billed in 15-minute increments

POINTS	COST	HOURS
20	£350	5
40	£680	10
64	£1056	16
88	£1408	22
112	£1736	28
136	£2040	34

Effective from 6th January 2023. All prices are exclusive of VAT.

SUPPORT CONTRACT

Onsite and remote IT Support for your hardware and software with guaranteed response times. Please contact us to discuss.

OUT OF HOURS

Out of hours work can be carried out by TLP Technology. This will be scheduled in advance and is subject to availability. This is charged at 1.5 the normal billing rate. The minimum charge is 1 hour.